



# IntelliChief JD Edwards EnterpriseOne Integration Module

IntelliChief is an Enterprise Content Management (ECM) solution that allows organizations to automate document based processes throughout the back office and line of business functions. IntelliChief combines document imaging and import, data capture, a powerful workflow engine, and document search capabilities all in one platform. And for JD Edwards EnterpriseOne customers, these ECM capabilities do not have to be standalone functions. As an Oracle Gold Partner, with the IntelliChief JD Edwards EnterpriseOne Integration Module, all your needed ECM functionality is seamlessly integrated with your JD Edwards application.

#### The Business Challenge

Processing transactional documents from your vendors and customers is very challenging, very manual, and comes with a high cost. Whether your team is performing a two-way or three-way match for Accounts Payable invoices, seeking approval for non-PO based invoices, processing inbound customer orders to meet fulfillment deadlines, or researching an inquiry, the steps to complete these tasks are often extremely time consuming. And much of this effort involves data entry functions, specifically users in Accounts Payable and Customer Service reviewing invoices and customer orders and keying that information in to your EnterpriseOne application. Data entry functions take a tremendous amount of time each day, are prone to errors, and can cause delays that impact your ability to meet deadlines. And this all can have severe financial impacts on your organization. With the IntelliChief solution and our JD Edwards EnterpriseOne Integration Module, you can eliminate the manual data entry function in favor of true automation in your Accounts Payable and Sales Order processes, ensuring reduced costs, accuracy, and faster cycle times. And with access to your mission critical documents directly from your familiar EnterpriseOne application screens, users are only one click away from viewing documents that otherwise would warrant extensive searches through file cabinets and other disconnected document silos.

## The JD Edwards Integration

Built on a service oriented architecture (SOA), the JD Edwards EnterpriseOne Integration Module formats the data needed for both Accounts Payable voucher and Sales Order creation according to JD Edwards standard interfaces. Using EnterpriseOne published business services, the IntelliChief solution offers a real-time upload of transactional data to JD Edwards. The result is the immediate feedback of the status of the transaction. If completed successfully a message including confirmation data is returned to IntelliChief. If unsuccessful, processing stops, JD Edwards EnterpriseOne is not updated, and error information is returned to IntelliChief so users can resolve the issue. And with real time look ups to JD Edwards in all steps of the process, the IntelliChief solution ensures the data is valid before being uploaded.

Combined with IntelliChief's powerful Integration Link, document views are available directly from your familiar JD Edwards inquiry screens. With a single mouse click or key stroke, users have instant access to all the documents that make up a vendor or customer transaction without having to exit their familiar EnterpriseOne application.

So how can this apply to your organization?

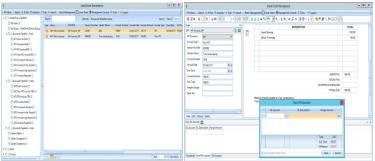
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## **Accounts Payable Automation**

Vendors send you invoices by mail, email, and fax. Those invoices get scanned or imported directly from email in to the IntelliChief Capture Enterprise for AP Invoices solution. Here, data is extracted from the invoice documents and verified and validated against your JD Edwards tables and business rules for accuracy. PO based invoices that pass your 2-way or 3-way match will have their required data processed and formatted by the JD Edwards EnterpriseOne Integration Module for real time upload and voucher creation without having to be reviewed or touched, while unmatched PO invoices are routed through IntelliChief Workflow for exception handling. Non-PO based invoices will be routed for GL Coding and approval before their data is processed and uploaded to EnterpriseOne. And all the while, the AP invoice and any other related documents such as the purchase order, packing list, vendor correspondence, and payment are filed electronically and linked together in the IntelliChief repository for quick and easy access directly from your JD Edwards inquiry screens as well as from IntelliChief.

By automating your AP process, you have lowered the cost to process invoices by 80% and allowed your team to now focus on more value-added tasks like exception handling, reporting, and vendor relations. By reducing invoice cycle time you're now able to obtain all the early pay discounts your vendors offer while also avoiding late fees and other penalties because you are otherwise paying your suppliers late.



IntelliChief's powerful workflow engine allows for AP Invoices to be routed to user inboxes for exception handling, approvals, and GL coding.

# Sales Order Processing

You receive Purchase Orders from your customers via email and fax. Imported directly to the IntelliChief Capture Enterprise for Sales Orders solution, data from these POs is extracted, verified, and validated against your JD Edwards tables and business rules to ensure the customer is correct, pricing is accurate, and product SKUs are valid. Data from the customer orders that meets all your business rules for validation will be processed and formatted by the JD Edwards EnterpriseOne Integration Module so the Sales Order can be created in JD Edwards without manual review or data entry. And orders that are not 100% verified are placed in to an IntelliChief Workflow process for exception handling. At any point during or after this process is complete, you will have a complete document and transaction history living in the IntelliChief repository to view upon a customer's inquiry, visible directly from both EnterpriseOne inquiry screens and IntelliChief inquiry screens...customer PO, shipping documents, correspondence, and the invoice all a single click away.

Automating your customer Sales Order process ensures your orders are created in JD Edwards EnterpriseOne quickly and accurately without the need for your team having to perform tedious data entry functions. With your Customer Service personnel now able to focus on actual customer service and exception handling, you can ensure orders are processed and fulfilled as soon as possible, accurately and without errors.

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Search for and view all documents related to a Customer's order, directly from EnterpriseOne.



## **Enhanced Access**

Do you often struggle with getting approvals on invoices or reviews of customer orders by key individuals who are often away from the office? Leveraging the IntelliChief Mobile Server gives workflow users the ability to securely review and approve documents directly from their mobile device while out of the office, without the need for network access. Leveraging email notifications and IntelliChief workflow, remote users can access their workflow inboxes directly from their mobile devices and quickly approve invoices and orders from IntelliChief's mobile workflow interface.

## **Enhanced Visibility**

How do you track invoices sent for approval, open invoices, or accruals? Can you see how fast your order entry team processes orders, what new orders have arrived, or what requires further review? With IntelliChief Analytics, access to information in report and dashboard format is right at your fingertips. With both Ready-Made and Self-Service reporting, visibility of key metrics, system, and process performance is accessible directly from IntelliChief.

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